2016-2017 Assessment Cycle VPAF_Comptroller

Mission (due 1/20/17)

University Mission

The University of Louisiana at Lafayette offers an exceptional education informed by diverse worldviews grounded in tradition, heritage, and culture. We develop leaders and innovators who advance knowledge, cultivate aesthetic sensibility, and improve the human condition.

University Values

We strive to create a community of leaders and innovators in an environment that fosters a desire to advance and disseminate knowledge. We support the mission of the university by actualizing our core values of equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

University Vision

We strive to be included in the top 25% of our peer institutions by 2020, improving our national and international status and recognition.

College / Department / Program Mission

College Mission

Provide the college mission in the space provided. If none is available, write "None Available in 2016-2017." We provide high-quality, cost-effective services in support of the research, education, and service missions of the University of Louisiana at Lafayette.

The Division is responsible for the University's physical environment and business operations that contribute to providing exceptional experiences for our students, faculty, staff, and visitors.

Department / Program Mission

Provide the department / program mission in the space provided. If none is available, write "None Available in 2016-2017".

To provide the financial services that are necessary to meet the general expectations of the governing bodies, University staff, and University students and student organizations.

The primary responsibilities of the Comptroller's Office include:

- All financial reporting
- -Budget preparation, production, and finalization
- -Reconciliation of the University's bank accounts
- -Preparation of most and approval of all journal entries for general ledger and operating ledger data entry
- -General supervision of all business operations of the University and related financial services

Assessment Plan (due 1/20/17)

Assessment List (Goals / Objectives, Assessment Measures and Criteria for Success)

Assessment List

Goal/Objective	Create and disseminate instructions for obtaining department finance information through Banner
	Self-Service

Legends	OO - Outcome/Ob	jective (administrative units);	
Standards/Outcomes			
Assessment Measures			
	Assessment Measure	Criterion	Attachments
	Direct - Project	Objective will be considered met when instructions for obtaining finance information through Banner Self-Service are complete and available for department use.	

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Attachments
red met when purchase cally routed through the ERP

Goal/Objective		nding checks over a year old and determine if the amount is sti ld be returned to the State of Louisiana.	ll owed to the
Legends	00 - Outcome/Ob	pjective (administrative units);	
Standards/Outcomes			
Assessment Measures	Assessment	Criterion	Attachments
	Measure		

Results & Improvements (due 9/15/17)

Results and Improvement Narratives

Assessment List Findings for the Assessment Measure level for Create and disseminate instructions for obtaining department finance information through Banner Self-Service

Goal/Objective	Create and diss Self-Service	eminate instruc	tions for obtaining depar	tment finance informatior	through Banner
Legends	OO - Outcome/0	Objective (admi	nistrative units);		
Standards/Outcomes					
Assessment Measures					
	Assessment Measure	Criterion			
	Direct - Project		n through Banner Self-S	hen instructions for obtain ervice are complete and	
Assessment Findings					
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives
	Direct - Project	Has the criterion Objective will be considered met when instructions for obtaining finance information through Banner Self- Service are complete and available for department use. been met yet? Met	The Finance module of the new ERP (Banner) system went live on April 1, 2016. Banner Self- Service is where departments can find financial information regarding budgets and transactions. Once a draft of instructions for Banner Self-Service was complete, our department requested and received feedback from multiple areas on campus by asking them to complete the steps in the instructions. All suggestions were	_SSB_instructions.pdf	- Policy / Process / Procedural: The instructions will be updated and revised as deemed necessary.

information through Banner Self-Service were established. Please see attachment. The Communications and Marketing department sent a mass email to notify the campus of the instructions.
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Assessment List Findings for the Assessment Measure level for Create online approval queues for purchase requisitions to be routed electronically through the ERP system (Banner).

Goal/Objective	Create online ap ERP system (Ba		queues for	ourchase requisitions to be	e routed electronic	ally through the
Legends	OO - Outcome/0	Objectiv	ve (administr	ative units);		
Standards/Outcomes						
Assessment Measures						
	Assessment Measure		Criterion			
	Direct - Project			ll be considered met when y routed through the ERP		ions are
Assessment Findings						
	Assessment Measure	Crite	rion	Summary	Attachments of the Assessments	Improvement Narratives
	Direct - Project	Object consideration when requisited electric routed the E	he criterion ctive will be dered met purchase sitions are ronically d through RP system ner). been	During fiscal year 2016-2017, the Assistant Vice President of Financial Services worked on creating online approval queues for purchase requisitions to be routed		- Policy / Process / Procedural: The requisition queues will be updated as changes in personnel occur.

met yet?	electronically through	
Met	Banner. The routing	
	was based on the	
	University's	
	organizational chart.	
	The University has	
	approximately 730	
	organizational units	
	(departments). With the	
	assistance of a Banner	
	consultant, online	
	approval queues were	
	designed for the 730	
	organization units with	
	additional routing for	
	specific expenditure	
	account types. For	
	example, any computer	
	purchase must be	
	approved by the	
	University's Chief	
	Information Officer.	
	Beginning on	
	September 5, 2017,	
	departments were able	
	to begin entering	
	purchase requisitions in	
	Banner with the	
	requisition obtaining	
	online approvals.	

Assessment List Findings for the Assessment Measure level for Analyze all outstanding checks over a year old and determine if the amount is still owed to the designee or should be returned to the State of Louisiana.

Goal/Objective		nding checks over a year old and determine if the amount is still owed to the d be returned to the State of Louisiana.
Legends	OO - Outcome/Ob	jective (administrative units);
Standards/Outcomes		
Assessment Measures		
	Assessment Measure	Criterion
	Direct - Project	Objective will be considered achieved when analysis of all outstanding checks over a year old is complete resulting in either a new check to the designee or the amount returned to the State of Louisiana.
Assessment Findings		

Direct- Project Has the criterion Objective will be considered achieved when analysis of all outstanding checks over a year old is complete Outstanding checks that were dated in appropriate - Assessment Process: Continuous monitoring: Every year, outstanding checks over a year old is complete year old is designee or the designee or the designee or the amount returned to the State of Louisiana.been met yet? outstanding check sent to payees. The issued a replacement check to the designee or the dustanding checks dated after 2014 to cutistanding checks needed to be re- issued to the payee or remitted to the State of Louisiana's Unclaimed Property Division. For checks dated after 2014 to cutistanding checks needed to be re- issued to the payee or remitted to the State of Louisiana's Unclaimed Property Division no December 14, 2016 and June 5, 2017. This goal/objective an on-going objective and will have to be addressed every year.

Reflection (Due 9/15/17)

Reflection

1) How were assessment results shared in the unit? *Please select all that apply. If "other", please use the text box to elaborate.* Distributed via email

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Presented formally at staff / department / committee meetings Discussed informally (selected) Other (explain in text box below)

2) How frequently were assessment results shared in the unit?

Frequently (>4 times per cycle) Periodically (2-4 times per cycle) (selected) Once per cycle Results were not shared this cycle

3) With whom were assessment results shared?

Please select all that apply. Department Head (selected) Dean / Asst. or Assoc. Dean Departmental assessment committee Other faculty / staff (selected)

4) What were the measurable or perceivable effects on your current (2016-2017) findings based on prior action plans (created in 2015-2016)?

Not applicable.

5) What has the unit learned from the current assessment cycle?

Keeping open and constant communication with other units is essential in accomplishing our unit's objectives. The processes and procedures that are being followed/regulated by our unit are allowing our goals and objectives to be met.

Attachments

Attachments

Upload any supporting documents related to your assessment plans, results, or improvements. Documents may include rubrics, survey questions, reports, etc. There is no limit to the number of documents you can upload.

Click "Select File" to upload document(s)